Quick Start Guide
Setting Up StatBroadcast with NCAA LiveStats (Genius Sports)

Please use this guide to setup NCAA LiveStats (NLS) to work with StatBroadcast using StatBroadcast Listener Software. Listener is currently compatible with NCAA LiveStats for Football, Basketball, Volleyball, Soccer and Ice Hockey.

StatBroadcast Listener is the preferred and recommended software for use with NCAA LiveStats and StatBroadcast, as StatBroadcast Listener has enhanced reliability, is the fastest solution for StatBroadcast an provides enhanced/additional statistical detail.

Download and Installs

do this first on your scoring computer:

1. **Install/Update your NCAA LiveStats software to the latest version**
    NCAA LiveStats can be downloaded at: http://www.ncaamanager.com

2. **Download** and **install StatBroadcast Listener** from
    http://software.statbroadcast.com
    Please note: StatBroadcast Listener is required for this guide and must be installed; the instructions below do not apply to StatBroadcast Broadcastr or the NLS In-Arena Utility.
    You may need Admin access to install and run Listener.

Setup in NCAA LiveStats

*do this before **every** game:*

1. **Launch NCAA LiveStats**
2. **Load your Game Key** (or setup a manual key) and enter the game
3. From the **Settings menu**, choose **In-Venue Feed**
4. Press the '**Start TV Feed**' button.
    If you have previously run NLS for this sport, it may already be active.
    If you have changed Server Port from the default value of 7677, you will need to enter it in Listener's Advanced Settings.
5. **Launch StatBroadcast Listener**
6. When prompted, **select 'Yes' to login and load your event**
7. **Select your event** from the drop down list and **click 'Load'**
8. Press the green **Start Listening** button
9. **Begin scoring** your game in NCAA LiveStats.

Postgame

do this after your game is completed and you have entered final information in NCAA LiveStats

1. Click the red **Stop Listening** button
2. Click the purple **Wrap Up Event** button.
3. Change the Event Status from 'Not Completed' to '**Completed**'
4. To create an event archive (generate final book and preserve stats), check 'Create Archive'
5. Press **Save** and close Listener once wrap up completes.

Listener Notes

Listening Port Number

NCAA LiveStats allows you to customize the internet Port number it uses to transmit its live feed. By default, this value is set to '7677' in both NCAA LiveStats and Listener. If you change the port setting in LiveStats, you will need to make a corresponding change in Listener in 'Advanced Settings -> Port to Listen on'.

Using Listener on a Separate Computer

It is possible to use the Listener app on a separate computer from your scoring computer. If you have two computers that are on the same physical network, you can obtain the IP address from your scoring computer and enter that in the 'Advanced Settings -> IP Address to Listen on'.

To listen on the same computer as NCAA LiveStats is running, please make sure the 'IP Address to Listen on' is set to 127.0.0.1

FTP Destinations

All external FTP destinations must be entered on the Admin website and will be sent remotely from the cloud. All destinations must also be publicly accessible (cannot be sent to computers on a university network that are not accessible off-campus).

Tech Support

Technical support related to StatBroadcast Listener is available via:
support@statbroadcast.com
Toll-free: 1-855-838-2841

Immediate phone support is available during our <u>Regular Support Hours</u> only:
Mon - Fri 9AM - 6PM PST (and Saturdays during basketball season 9AM-6PM PST)

Off-hours Tech Support Policy:
Outside of regular support hours, the support line will go straight to voicemail. If you have an urgent support need outside of these regular hours, please send an email or leave a voicemail and we will respond as needed as quickly as possible.

Please do not make multiple, repeated calls to the support line as that will not affect the urgency of your request and it interferes with our ability to provide support.

Last Updated: June 21, 2021